



معهد خبرات الجودة الدولية للتدريب الأدي  
Global Quality Institute for Training & Development

# GQI Profile



## **A Word from Chairman of the Board**

Pursuant to our strong belief in the pioneer role assumed by Kuwait in driving the economic development wheel on the regional and international arenas, and in furtherance to the advancement of our domestic investments to reach top-notch professional levels, hence, the **Global Quality Institute For Training & Development**.

The Global Quality Institute for Training and Development was established as a key pillar for developing human resources who signify the catalyst for developing our companies and establishments to realize well-structured, organized, deliberate and advanced investments.

Our Institute is established to render quality training by the founders who possess world expertise and credibility in this line, based on qualified, well-trained and specialized engineers along with certified financial experts for providing all specialized training courses and programs on an equal footing with the world institutes.

We also expend the due diligence for building mutual confidence among our clients and companies, because our clients' interest is our main concern, as to secure carrying out comprehensive surveys to the local and world markets requirements which account for essential grounds for our studies, along with providing scientific and management solutions and systems.

Our motto has always been that life is faith and struggle. With the grace of Allah, scientific and professional props support our faith and we have succeeded to continue our course of action to reach our ambitions, hoping we would have played our role for building our beloved Kuwait.

Mubarak Khalaf Mubarak



## A Word from our Chief Executive Officer

With the emergence of the quality in the Middle East region, and the commencement of the growth in Theo-social and economic knowledge, the need arose notably for the establishment of private institutes with advanced vision to technological future **fraught with divergent challenge and competition.**



Our Institute has been established for providing specialized and professional training attributed with high quality, accuracy and efficiency.

Since the successful investment relies upon sound and integrated scientific planning, embedded with orderly comprehensiveness built on scientific true state of affairs and investors desires; as such, our vision has become a reality and our dreams have become true, and thus our Institute (Global Quality Institute For Training & Development) has been established, for holding specialized courses in the legal, economic, financial and management lines, along with certified quality courses provided by world organizations and the Canadian Management Institute (UBM-Canada).

The activities of the Institute have been enhanced by highly qualified consultants who possess real practical expertise which satisfies the requirements and ambitions of the Gulf market. We have lent support to the Company's services by local and foreign trainers to render training services to the whole Arab Gulf region within the most sophisticated and diversified world training programs.

We aspire to building integrated strategic relations with the Company's clients and count great deal in our clients, to promote together to a better future.

Mohammad Tawfik Soukieh



## GQI Vision towards Future

The Institutes provides training services in the industrial, Management, economic, financial and environment Sectors on all scales and plans. The Institute's training courses focus is on business development of human resources of companies and economic communities that exercise their activities in the services and production arenas.



The Institute's services is provided to all economic sectors with in-depth vision towards the new millennium. The team work at the Company is with highly qualified and specialized and earned expertise extending to over ten years of working in the consultancy areas to provide the cost-effective best, speed and quality services.

The training services provided by the Institute is supported by miscellaneous training expertise acting with all economic sectors in the society. The Institute's infrastructure and its organizational chart help provide know-how, experience, and skills through its training programs that aspire to the following:

- ④ Intensive programs tailored to provide know-how and technology.
- ④ Transfer of technology by means of knowledge through qualified trainers who work with grand world companies.
- ④ Provide researches, scientific findings gained from the Company's business activities.
- ④ The Company's know-how is scientific-built generated from de-facto acting inside companies, establishments and economic entities.



## GQI Mission

After we have identified our future mission, we have to clear up the means and ways for GQI vision. The sublime and magnificent objectives for the Institute to realize the future vision are signified in the following:



- 🕒 Lend support to the Institute's clients, provide to them cost effective quality raising training systems, and lay down technical, engineering and economic training plans by means of the state-of-the-art technology instruments and the existing management and commercial systems.
- 🕒 Account the clients strategic partners and the infrastructure to the Institute.
- 🕒 Diligent and continued work for the Institute to become the best firm that provides specialized training services in the Arab Gulf region and the neighboring countries and studying the way to future.



## Services Rendered by the Institute

The Institute provides the best training services in several lines within diversified areas with integrated tools to promote businesses and economic entities towards the future. The following are the major lines of the Institute:

- ④ World training programs: These include more than Fifty training programs worldly certified from the Canadian Standards Association and Quality Management Institute (CANADA)
- ④ The World Quality Management System with its latest version (ISO 9001, Year 2008 amendment), along with training on internal auditing operations and implementation of internal audit function.
- ④ Environment Management Systems: with the latest version for the year 2004 (ISO 14001) and training on authentication of quality policies and procedures, business procedures, business guidelines and training on internal auditing functions and implementation of internal auditing duties.
- ④ World Certified Laboratories Systems: (ISO17025) and qualification to the world testing and measuring operations within certified world laboratory, training on authentication of the policies and quality procedures, business procedures, business guidelines, and training on internal auditing operations and implementation of such operations.
- ④ Quality Nutrition Safety Systems: (Hazard Analysis and Critical Control Point (HACCP), training on authentication and training on internal auditing operations.



## GQI Expertise

The Institute Know-How embodies several and diversified major lines emanated from the practical expertise of its personnel owing it to their services in world class companies such as General Motors, Ford Company , Barnes & Nobles....etc plus the studies they have rendered to these companies and the continued development duties with specialized scientific approaches and dedication towards providing the best.

The Institute embodies the following specializations:

- ④ Businesses and Process Re-engineering.
- ④ Process Mapping.
- ④ Statistics Quality control.
- ④ Comprehensive quality Approaches.
- ④ International Quality Systems (ISO 9001, ISO 14001, ISO 17025, ISO 18001, Industrial safety and security, ISO 22000 nutrition safety and quality systems) certified by Canadian Standards Association (C.S.A.)
- ④ Management by Objective (M.B.O).
- ④ Technology Know-How Transfer.
- ④ Six Sigma
- ④ Scientific Studies and R&D.
- ④ Activity based Costing (ABC) and activity based Budgeting.



## Organization Chart





## GQI Training Center

The Institute “GQI” maintains a Training Center equipped with all the technological services. However, most of the certified world courses held in Kuwait and the Arab Gulf are convened in world hotels.

The Training center is identified based on the location and the period setout for the course.

Global Quality Institute for Training & Development has the flexibility for convening courses in accordance with the client’s specifications and requirements.

Moreover, the Institute carries out onsite surveys on the local and gulf markets requirements of training courses and provides training inputs tailored to the gulf market requirements.





## Top Class Companies that have attended our seminars

- 🌐 Kuwait Aviation Fuelling Co ( Kuwait )
- 🌐 Eimar Arabia Real Estate Development Co. (Kingdom of Saudi Arabia)
- 🌐 Abu Dhabi Company for Onshore Oil Operations (United Arab Emirates)
- 🌐 Projacs International (Kuwait)
- 🌐 Aluminum Bahrain (Alba- Bahrain)
- 🌐 Hadeed-sabic (kingdom of Saudi Arabia)
- 🌐 Saudi Telecom Co. (Kingdom of Saudi Arabia)
- 🌐 Impact Advertising (United Arab Emirates)
- 🌐 Ministry of Municipal Affairs & Agriculture (Qatar)
- 🌐 Marketing Consulting Service (Germany)
- 🌐 Combined Group Co. (Kuwait)
- 🌐 Reda Shabban Group Co. (Tunisia)
- 🌐 Royal Commission for, Jubail & Yanbu (Kingdom of Saudi Arabia)
- 🌐 Packaging & Plastic Industries Company (Kuwait)
- 🌐 National Chemical & Petroleum Industries (Kuwait)
- 🌐 KUWAIT Fund for Arab Economic Development (Kuwait)

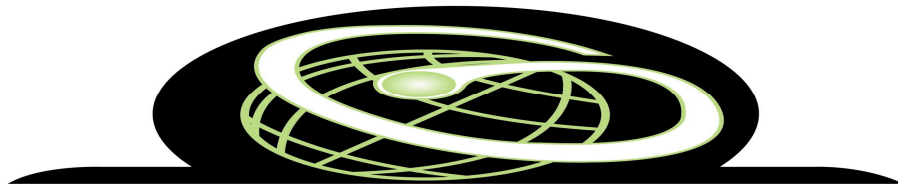




## Our Clients "Brief"

Company Name	Job accomplished	Contact Person
❖ Combined Group Company	<ul style="list-style-type: none"> <li>• ISO 9001:2000</li> </ul>	Mr. Nabeel Abdul Haleem Tel: 24843325
❖ Packaging & Plastic Industries Co.	<ul style="list-style-type: none"> <li>• ISO 9001:2000</li> <li>• ISO 14001:1996</li> </ul>	Eng. Mona Moharram Tel. 22435897
❖ United Fisheries of Kuwait	<ul style="list-style-type: none"> <li>• FEASIBILITY STUDY In cooperation, Temelsu international</li> </ul>	MR. Khalid Al-Falah Tel. 24813285
❖ National Chemical & Petroleum Industries	<ul style="list-style-type: none"> <li>• ISO 9001:2008</li> <li>• ISO 18001:2007</li> </ul>	MR. Walled Al Mahdi Tel. 23262299
❖ Kuwait Aviation fueling Company	<ul style="list-style-type: none"> <li>• ISO 14001</li> </ul>	Mr. Meshal Al-Tunaib Tel: 24330487
❖ Al-Aziziah United General Trading & Contracting Company	<ul style="list-style-type: none"> <li>• Market pasture &amp; Analyses</li> </ul>	Mrs. Iman Hani Tel: 22453998
❖ Kuwait Oil Company	<ul style="list-style-type: none"> <li>• FEASIBILITY STYUDY</li> <li>• ISO 9001:2008</li> <li>• ISO 14001</li> </ul>	Mr. Terrance Chapman Tel : 23868629
❖ Abdulaziz ALGhanim Group of companies	<ul style="list-style-type: none"> <li>• FEASIBILITY STYUDY</li> <li>• ISO 9001:2008</li> <li>• ISO 14001</li> </ul>	Mr. Firas Majbour Tel : 22461564
❖ Arab Trade Financing program (Abu-Dhabi)	<ul style="list-style-type: none"> <li>• Industrial development In cooperation, Temelsu international</li> </ul>	Mr. Abdullah al Darary Tel: (971) 26316999
❖ Kuwait Commercial Markets Complex Company	<ul style="list-style-type: none"> <li>• ABC , ABB</li> </ul>	Dr. Essam A. Alim Tel: 22409552
❖ Kuwait Airways Corporation	<ul style="list-style-type: none"> <li>• Total Quality Management system</li> </ul>	Mr. Ali A/Khoder Ibrahim Tel: 24734010





**Global Quality Institute for training & Development**

**Industrial Consultation**

**Environmental Consultation**

**Financial Consultation**

**Training Services**

**Economic Consultation**

**Project Consultation**

**Market Surveys**

**ISO Consultancy**

**Communication**

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